Factors Affecting Purchasing Behavior in Real Estate in Saudi Arabia

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Abstract

Factors affecting the real estate market are of great importance world-wide. This study investigates the factors influencing Saudi Arabians (Saudis) to purchase real estate. The study examines the effect of attitude, subjective norm, perceived behavior control, and finance on the intention to purchase real estate. A total of 450 questionnaires were distributed to respondents in Jeddah. Based on 322 questionnaires collected, the results show that there is a positively significant relationship between Attitude, Subjective Norm and finance toward the intention to purchase real estate, while Perceived Behavior Control had no effect on the customers' intention to purchase real estate.

Keywords: Behavioral Real estate, Theory of planned behavior, Saudi Arabia, Jeddah, housing, consumer behavior

Introduction

The focus is on Saudi Arabia real estate market for a number of reasons. Firstly, Saudi Arabia is a pivotal country with the largest real estate market in the oil-rich Arabian Gulf. In addition, around 45% of the population is below the age of 20 years. This and the rapid urbanization rate combined to increase the on-going growth in the real estate market (Opoku& Abdul-Muhmin, 2010). In Saudi Arabia, the discovery of oil in commercial quantities in the late 1930s together with the increasing oil prices during the 1970s, shifted traditional Saudi society to lifestyles of developed societies (Mubarak, 1995). Prior to 1970, the largest segment of the population was rural. Since 1970, the population of Saudi Arabia has boomed dramatically and experienced a new trend, that is, the shift of the population from rural to urban areas (Al-Hathloul 1995). Especially the major urban centers witnessed unmatched growth (Mubarak, 1995). Between 1950 and 1992, the level of urbanization in Saudi Arabia increased in parallel with tremendous growth for the population for the same period. For example, the rate of population that lives in urban areas increased from 10% to 77% (Al-Hathloul 1995, Mubarak, 1995).

Economic improvement for government and citizens resulted in a jump in urban development which became characteristic of Jeddah and many other major Saudi cities (Mubarak, 1995) and (Alotaibi, 2006). Jeddah represents one of the largest urban areas in Saudi Arabia. Its urban population has grown rapidly from 1970 to 2002 to an estimated population of 2,560,000 with annual growth rates of 12.43% in 1970 and 11.05% in 2000. According to Alotaibi (2006), from 1977 to 2002, the rate of ownership has dramatically increased from 19% to 35%. On the other hand, for the same period, there was a decrease in the rate of renters, from 77% to 58%, between 1977 and 2002. As a consequence of Jeddah being the main economic city, it has provided more jobs and relatively higher incomes, resulting in vastly improved opportunities for a better quality of life. All reports on the Saudi real estate market reported there was a high demand for real estate units, mainly in the residential sector; the latter will require a huge number of units, estimated to be almost 1 million units by 2012 (Opoku& Abdul-Muhmin, 2010). Understanding the factors influencing consumers' behavior to purchase real estate in Saudi market is important. It can provide crucial insight for decision-makers and policy-developers into managing the housing demand.

According to earlier studies (Gibler & Nelson, 2003, Opoku & Abdul-Muhmin, 2010) this kind of studies may provide results that will also be of importance to real estate developers to satisfy the needs and wants of their customers (Gibler & Nelson, 2003, Opoku& Abdul-Muhmin, 2010).

Literature Review

Formal involvement in housing in Saudi Arabia started in 1951. The Saudi government used funding to provide housing for its citizens. The government fund, called the Real Estate Development Fund (REDF), offers cash loans of up to SR500, 000 (US\$ 133,000), repayable in installments over 25 years (with zero interest), to citizens to construct or buy their own houses. The only two requirements for REDF is that a Saudi citizen must be at least 21 years old and that he/she should not have received a previous REDF loan without any restrictions to area. REDF has no conditions for location. According to Mubarak (1995), Susilawati & Anunu, (2001), and Alotaibi (2006), and the Centre for Housing Research (2008), housing development in Jeddah has changed over the last 50 years. A household's dream for property is highly related to housing choices which take into account changes in social and economic factors that affect Jeddah's housing, must be taken into account in any analysis of the housing market in Jeddah. The housing sector needs to identify these key trends and assess their implications for the housing market. A housing neighborhood and its location in relation to services are important in housing markets. In the past, weak regulations in some areas brought problems (in the form of discomfort to many residents of several units) in those areas like streets, capacity, infrastructure, the utilization of common facilities, and social services. Demand for housing increased from the seventies of the past century until now. Developers need to know some factors which influenced the decision-making process of purchasing a house in order to develop the most suitable marketing plans. According to Al Hathloul and Edadan, (1995) the economic contribution of the real estate construction sector during the last twenty years has been very significant. The value-added share of the construction sector had increased from 3.2% to 13.4%, registering an annual compound growth rate of 11.2%. During five years, the real estate sector's contribution to the GDP increased from 2.9% to 3.7%. From 2003 until now, most developed countries are experiencing a boom in the housing demand despite there being an increase in residential houses investment.

In order to win the market competition, some factors which influence the decision making process of purchasing real estate need to be determined. Therefore, the purpose of this research is to study Saudi consumers' intention to purchase real estate. The attitude, subjective norm, perceived behavioral control and finance of the Saudi housing consumer toward the intention to purchase real estate, will be studied in a sample of consumers.

Theory of Reasoned Action (TRA):

TRA is a general theory to explain general human behavior. Fishbein and Ajzen"s (1975) have developed theoretical grounds of a theory of reasoned action (TRA) which states that beliefs influence attitudes, which lead to intentions, and finally to behaviors. TRA was derived from previous research that started out as the theory of attitude. It has, however, led to the study of attitude and behavior. The components of TRA consists of three general constructs: behavioral intention, attitude, and subjective norm. TRA suggests that a person's behavioral intention depends on the person's attitude towards the behavior and subjective norm (Ramayah & Suki, 2006).

Theory of Planned Behavior (TPB):

Theory of Planned Behavior (TPB) as proposed by Ajzen (1991) is an extension of the Theory of Reasoned Action (Ajzen&Fishbein, 1980) to predict behavior in real-world mode. During the past decades TPB has been used by many researchers, and it showed it was able to predict intentions. A person's behavioral intention is influenced by an attitude toward the behavior, subjective norms and perceived behavior control (Ajzen, 1991). Therefore the Theory of Planned Behavior (TPB) is used to understand the relationship of intentions to performing a behavior. These intentions are influenced by attitudes towards the behavior, the social pressure to perform this behavior, which is known as subjective norms, and control over the behavior, which is referred to as behavioral control (Ajzen, 1991). Many scholars used the TPB: it was accepted as a theory to explain and forecast human behavior (Numraktrakul, et al., 2012), TPB has been used to investigate the factors influencing consumers to purchase their residential units (Phungwong, 2010; Si, 2012), and the Theory of Planned Behavior is a suitable model to study the factors influencing home purchase intentions (Phungwong, 2010; Numraktrakul, et al., 2012)

Attitude:

Attitude is the person's favor or disfavor toward an action (Tonglet*et al.*, 2004, Al-Nahdi*et al.*, 2008; Al-Nahdi*et al.*, 2009). According to Ajzen, etal, attitude is defined as a psychological tendency that is expressed by evaluating a particular entity with some degree of favor or disfavor (Ajzen&Fishbein, 1980). While attitude, according to Yusliza, et al, is defined as the way individuals respond to and are disposed towards, an object (Yusliza and Ramayah, 2011).

Previous studies (Davis *et al.*, 1989; Cronin & Taylor, 1992; French *et al.*, 2005; Gopi&Ramayah, 2007; Han and Kim, 2010; Ing-Long & Jian-Liang, 2005; Jackson *et al.*, 2003; Kim and Han, 2010; and Ramayah *et al.*,2008) found that there is a strong and steady relationship between attitude and repurchase intention. Customers have the intention to compare the perceived service with the expected service. If customers felt that the service is below their expectation, they would be dissatisfied. However, if customers' feelings were equal to or exceeds their own expectations, they will be satisfied; accordingly, they intend to purchase from the provider (Kotler & Keller, 2006). It was also found that the feelings of the purchasers influence the purchasing process of a custom-made prefabricated house (Koklič& Vida, 2009). Ajzen concluded that a person who has beliefs that result from engaging in a positive behavior will have a positive attitude toward performing the behavior, while a person who has beliefs that result from engaging in a negative behavior will have a negative attitude toward performing the behavior (Ajzen, 1991). Other postulates about attitudes are: attitude is one of the determinants that affect individual behavior (Gibler and Nelson, 1998), attitude influences consumer intention to purchase a house (Phungwong ,2010; Numraktrakul et, al.,2012).

Subjective Norm:

Subjective Norm results from how the person perceives the pressures placed on him/her to perform or not to perform the behavior (Ajzen, 1991; Tongletet al., 2004; Han and Kim, 2010; Kim and Han, 2010). Social and cultural factors play a significant role in the relative importance of housing preferences which are determined by religion, kinship, and social relations (Jabareen, 2005). Consumers' perception of social pressures put on him by others to purchase a product (Phungwong, 2010) are friends, parents, political parties, and/or an agent involved in the purchasing decision (Kalafatiset al., 1999). The attitude of others influences the purchase intention and purchase decision, in other words, to which limit does the attitude of others affect the customer's purchasedecision and of choosing a particular product among different products. When others are close to a customer and have high negativism toward the product, customers will be more likely to adjust his purchase intention. On the other hand, customers' purchase intention will increase if others have different preferences to the same product (Ajzan & Fishbein 1980; Kotler& Keller, 2006; Rivis and Sheeran, 2003). Previous studies showed different results regarding the subjective norm as a predictor of intention. There are some studies that showed a significant relationship between subjective norm and intention (Taylor & Todd, 1995; Venkatesh& Davis, 2000; Ramayahet al., 2003, 2004; Chan & Lu, 2004; Baker et al., 2007; Teo& Lee, 2010). Others again, showed there is no significant relationship between subjective norm and intention (Davis et al., 1989; Mathieson, 1991; Chau & Hu, 2001; Lewis et, al., 2003). Latest studies found that the subjective norm was a predictor of intention in different areas (Alam&Sayuti, 2011; Gupta and Ogden, 2009; Han and kim, 2010; Jakovlevaet al., 2011; kim and Han, 2010; Wu et al., 2011). Koklič& Vida, (2009). It was found that external factors influenced the purchasing process, e.g. external factors like reference groups and family influenced the purchasing process of a custommade prefabricated house (Koklič& Vida, 2009). Susilawatiet al., (2001) found friends' colleagues and wives have influenced the decision-making of purchasing a house by 45%. Consumers are sometimes influenced by friends' information involved with the actual home decision (Kichen and Roche, 1990). Social factors play significant roles in choosing a house to purchase (Al-Momani, 2000). Therefore, the subjective norms influence a consumer's intention to purchase a house (Phungwong .2010; Numraktrakul et, al., 2012).

Perceived Behavioral Control:

Perceived behavior control is defined as the extent to which the person has control over internal and external factors which either facilitate or constrain the behavioral performance. Control beliefs are a person's beliefs toward available factors which facilitate or prevent performing a behavior (Ajzen, 2001; Han and Kim., 2010; Kim and Han, 2010; Tongletet al., 2004;). Latest studies found that perceived behavioral control was a predictor of intention (Iakovlevaet al., 2011), (Wu et al., 2011) (Alam&Sayuti, 2011).

Various research in various areas, also showed that there is a positive relationship between perceived behavioral control and intention (Blanchard et al., 2008; Fang, 2006; Gopi&Ramayah, 2007; Ing-Long & Jian-Liang, 2005; Jen-Rueiet al., 2006; Mathieson, 1991; Ramayahet al., 2008; Shih & Fang, 2004; Taylor & Todd, 1995; Teo&Pok, 2003; Wise et al., 2006; Baker et al., 2007; Teo& Lee, 2010). In the real estate area researchers found perceived behavioral control predictors to purchase housing (Phungwong ,2010; Numraktrakul et, al.,2012). Other researchers, again, found that perceived behavior control has no effect towards intention (Pavlou& Chai, 2002; Ng & Rahim, 2005; Yusliza and Ramayah., 2011).

Finance:

Finance is a highly important factor for customers to consider when purchasing housing (Hinkle and Combs, 1987; Kaynak& Stevenson; Si, 2012). The financial factor requires real estate purchasers to borrow large amounts of money and to pay premiums for borrowing. This price premium is used as an indicator of consumer willingness to purchase a product (Numraktrakul, 2012). Paco and Raposo (2009) found that financial factors sometimes had the highest influence on decision to purchase products.

Intention:

Intention is an indication of a person's willingness to perform the behavior, and it is an immediate antecedent of behavior. In our study, Intention is the dependent variable and it is predicted by independent variables, namely attitude, Subjective Norm, Perceived Behavioral Control and Finance. Intention varies from time to time and as the time interval increases, the lower is the correlation between intention and action (Ajzen, 1991; Ajzen&Fishbein, 1980; Han and Kim., 2010; Kim and Han, 2010). Davis et al., (1989) and Taylor & Todd (1995) found in their studies that intention is a strong predictor of behavior. Therefore, the intention to purchase is an antecedent to a purchase-decision (Phungwong 2010). Figure 1 shows the relationship between independent and dependent variable which intention.

Theoretical Framework:

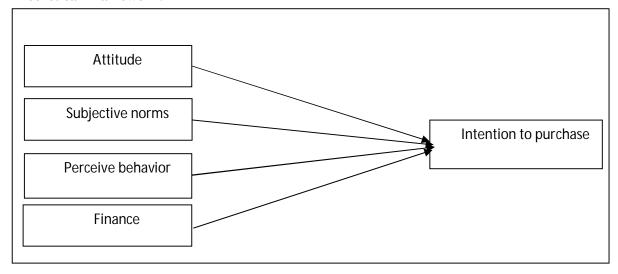


Figure 1: Effects of Independent Variables on Dependent Variable

Research Methodology:

This study collected data through a survey distributed in Jeddah using a self-administrated questionnaire. The questions were adapted from various researches namely Bredahlet al (1999) and Cook et al. (2000), Ajzen and Fishbein"s (1980), Al-Nahdi (2009); Davis et al.(1989); Gopi&Ramayah, (2007); Jahya (2004); Mills (2006); Moor &Benbasat (1991); Norzalila (2004); Numraktrakulet al., (2012); Ramayahet al., (2008); Al-Nahdi (2011) and Numraktrakulet al. (2012). The questionnaire consists of two main sections. The first section asks about the respondent's characteristics. The second asking about attitude, subjective norms, perceived behavior control and finance. To assess attitude, subjective norms, perceived behavior control, and finance, the five-point Likert Scale was used (ranging from 1, Strongly disagree to 5, Strongly Agree).

Population and Data Collection:

The population of his study are people living in Jeddah above the age of 18 year. The sample was selected randomly. Data collected by the questionnaire was adapted from various researches. The questionnaire was distributed directly to respondents.

Goodness of Measures:

Factor analysis and reliability were used to test the goodness of measures. Factor analysis is a test of how well an instrument measures the concept whereas reliability is a test of how consistently a measuring instrument measures the concept (Sekaran and Bougie, 2010).

Data Collection:

The questionnaire was distributed directly to respondents.

Data Analysis Method:

In this study, the statistical tool SPSS version 21.0 (Statistical Package for Social Science) was applied to analyze the data profile and also the hypotheses testing. The following analysis was used: Descriptive Analysis was used to analyze the demographic information of respondents. As well as Goodness of Measure Analysis factor analysis and reliability analysis were conducted (Hair *et al.* 1998; Sekaran, 2003). This was to ensure that the data used to test the hypotheses are both valid and reliable. Factor Analysis was conducted based on Hair *et al.*, (1998). The Varimax rotation method was also used. Kaiser- Meyer- Olkin (KMO) measure of sampling adequacy, Bartlett's test of sphericity, and anti-image correlation were used as well to verify the assumptions undertaken by the factor analysis. Cronbanch alpha was used to analyze the reliability of the instruments. Regression Analysis was used for hypothesis testing, it was used to investigate the relationship between the independent and dependent variables.

Response Rate:

A total of 450 sets of questionnaires were distributed to respondents in Jeddah. Out of the total of questionnaires distributed, 380 sets were returned which represent 84%. Only 322 sets of the questionnaires were usable which represent a rate of 71.5%. Table 1 shows the responses to the distributed questionnaires.

Items	NO.
Questionnaires distributed	450
Total response	380
Unusable response	58
Usable response	322
Total response rate	84 %
usable response rate	71.5%

Table 1: Distributions of Questionnaires

Results

Profile of Respondents:

The profiles of respondents as depicted in table 2 below, show that respondents who are aged between 18 and 25 represent 29.2 percent, and between 26-33 represent 24.8 percent, and between 34-40 represent 24.8 percent. Respondents aged above 40 represent 24 percent of the total respondents. 34-40 Percent of the respondents is aged between 26-33 years, 79.2 percent of respondents are males, whereas, 20.8 percent are females. Also, around 64.6 percent of the respondents are married, and 35.4 percent are single. Additionally, 17.4 percent have only two family members, 34.5 percent have between 3-4 family members, 31.7 percent have 5-6 family members, and more than 6 family members represents 16.5 percent of respondents. 66.8 Percent of the respondents are Saudis, and 33.2 are non-Saudis. Respondents educated to primary level represent 2.5 percent, whereas 23.3 percent have secondary level education, 4.3 percent had reached diploma level, 55.6 percent are Bachelor degree holders, and 14 percent are post graduate. Professional qualification holders represent only 0.3 percent of the respondents. Of the study, 9 percent of the respondents are unemployed or retired, 23 percent own a business, 28 percent work in government, 32 percent work in the private sector, while others (8.1 percent) work in different jobs.

Respondents with income below SR 10,000 represent 47.5 percent of the study; 34,2 percent of the respondents' income is between 10,001 to 20,000, 14 % of the respondents income is between 20,000 and 50,000, and 4.3 percent of the respondents' income is above SR50,000

Table 2: Profile of Respondents

Respondent's profile	Category	Frequency	Percentage
Age (years)	18-25	1	
	26-33	94	29.2
	34-40	80	24.8
	above40	71	22
		77	24
Gender			
	Male	255	79.2
	Female	67	20.8
Marital status	Single		
	Married	114	35.4
		208	64.6
Number of family			
members	2	56	17.4
	3-4	111	34.5
	5-6	102	31.7
	More than 6	53	16.5
Citizenship	Saudi	215	66.8
- · · · · · · · · · · · · · · · · · · ·	Non-Saudi	107	33.2
Education			
	Primary level	8	2.5
	Secondary level	75	23.3
	Diploma	14	4.3
	Bachelor	179	55.6
	Post graduate	45	14
	Professional qualifications	1	.3
Occupation	•		
1	Unemployed, Retired	29	9
	Self-employed (own business)	74	23
	Government employee	90	28
	Private sector	103	32
	Others	26	8.1
Monthly income			0.1
1410Hully Income	Below SR 10,000	153	47.5
	SR 10,001 to 20,000	110	34.2
	SR 20,000 to 50,000	45	14
	above SR 50001	14	4.3
	above SIX 30001	17	7.0

Factor Analysis:

Factor analysis was used to ensure that the number of items can be reduced to the number of concepts that were initially hypothesized (Hair *et al.* 1998). Minimum acceptable value for KMO is 0.50 with Bartlett's test of sphericity to be significant. Eigen value should be 1 or greater. The cut-off point for significant factor loading should be at least 0.50 on one factor.

Factor analysis was done on items of independent variables (Attitude, Subjective Norms and Perceived Behavioral Control and Finance). This examination revealed a combined total variance explained of 66.52%. The KMO measures of sampling adequacy stand at 0.794. Table 3 summarized factor loadings and cross factor loadings for independent variables that were extracted from the rotated component matrix.

Here we have attitude, subjective norms, perceived behavior control and finance. Factor analysis was done on all items measuring independent variables.

Table 3: Factor Loadings for Independent Variables

	Componen	ts		
Factor 1:Attitude	1	2	3	4
Buying housing is a beneficial decision.	.852	.154	011	055
Buying housing is a good idea.	.848	.167	.011	037
Buying housing is a wise decision.	.851	.178	.006	067
Buying housing is an admired decision.	.779	.210	017	041
Factor 2:Subjective norms				
My family thinks that I should buy housing.	.160	.800	018	.149
My family would want me to buy housing.	.053	.868	.066	.048
My family agrees with me to buy housing.	.247	.827	.025	.044
My family thinks that buying housing is a wise decision.	.301	.724	002	015
Factor 3:Percieved behavior control				
I have enough opportunity (I have easy access to the market) in	.070	.017	.789	045
making a decision to buy housing.				
I have enough time to make a decision to buy housing	.201	098	.654	014
I have enough money to buy housing.	077	005	.803	.055
I have enough skills and knowledge about housing to make my own	072	.084	.621	.042
decision. If I would like to buy housing,				
I have complete control over buying housing.	095	.050	.687	.114
Factor 4: Finance				
I am willing to get high loan to purchase housing.	068	.154	.044	.869
I am willing to pay a premium for housing.	081	.022	.083	.891
Variance (%)	20.20	18.48	17.11	10.71
Total variance		66.522		
Kaiser-Meyer-Olkin MSA KMO		0.794		
Bariett's test of sphericity		1937.286		

Factor analysis was done on items of the dependent variable (Intention). Five questions were introduced to measure the dependent variable. This examination revealed a combined total variance explanation of 64%. The KMO measures of sampling adequacy stand at .844. Table 4 summarizes the factor loadings and cross factor loading which is shown at rotated component matrix.

Table 4: Factor Loading for Dependent Variable Intention to Purchase Real Estate

	Component
Factor: Intention to purchase Real estate	
I will continue to buy housing in the future.	.733
I intend to buy housing frequently in the future.	.836
I plan to buy housing.	.854
I will try to buy housing.	.801
I want to buy housing.	.784
Eigenvalue	3.220
Variance (%)	64.396
Total variance	64.396
Kaiser-Meyer-Olkin MSA KMO	.844
Bariett's test of sphericity	708.985

Reliability Analysis:

Reliability Analysis was conducted to ensure the consistency or stability of the items (Sekeran, 2003). The Cronbachs alpha test was used to analyze the reliability of the instrument. In this section all variables namely attitude, subjective norms and perceived behavior controls will be included in the reliability analysis. Table 5 shows the values of Cronbach"s alpha for all the variables.

Table 5: Reliability for Independent and Dependent Variables

Variables	No. of items	No. of items retained	Cronbachs alpha
Attitude	4	4	.879
Subjective norms	4	4	.849
Perceived behavior control	5	5	.756
Finance	2	2	.744
Intention	5	5	.859

Results

Descriptive Analysis

Descriptive analysis for independent variables (Attitude, Subjective Norms, Perceived Behavioral Control and finance), dependents (Intention) is presented in table 6.

Table 6: Descriptive Analysis

Variable	Mean	Std. Deviation
Attitude	4.1685	.91060
Subjective norms	3.8230	1.02020
Perceived behavior control	2.8267	.86721
Finance	2.3354	1.20199
Intention	3.6770	.98223

Test of Hypotheses:

Hypothesis 1, 2, 3 and 4 predicted that the independent variables which include attitude, subjective norm, perceived behavioral control and finance are positively related to the dependent variable which is intention. The multiple regression analysis technique was used to test this relationship in this model.

The regression analysis was performed to determine the relationship between the independent variables and dependent variable. The results shows that R square = 32.9% this means that about 32.9% of the variation in the dependent variable can be explained by the independent variables jointly. F value =38.894, and p = 000 which is very significant, implying the model is adequate. The Durbin-Watson Test D =1.703. Detailed results of the regression analyses is shown in table 7.

Table 7: Multiple Regression Results between Independent Variables Attitude, Subjective Norm, Perceived Behavioral Control and Finance with Dependent Variable Intention

Variable	Standardized Coefficients Beta
Attitude	0.302***
Subjective norm	0.363***
Perceived behavioral control	0.008
Finance	0.111*
\mathbb{R}^2	0.329
Adjusted R ²	0.321
F	38.894
Significant	000
Durbin-Watson Test	1.681

 $p \le .05 *p \le .01 *p \le .001$

H1 the more positive the attitude is the greater the consumer intention to purchase real estate

Table 7 shows the results between attitude and intention to purchase real estate. Based on the results, attitude was significant p<.00 with Standardized Coefficients Beta =0.302 and have positive effect on Intention. Thus, H1 supported.

H2 the more positive the subjective norm is the greater the consumer intention to purchase real estate

Table 7 shows the results of the degree of the effect of subjective norm toward intention to purchase real estate. Based on the results, subjective norm was significant p<.00 with Standardized Coefficients Beta = 0.363 and have positive effect on intention to purchase real estate. Thus, H2 supported.

H3 the more positive the perceived behavioral control is the greater is the consumer intention to purchase real estate.

Table 7 shows the results between perceived behavioral control and intention to purchase real estate. Based on the results, perceived behavioral control was not significant p>.05 with Standardized Coefficients Beta = 0.008 and have no effect on Intention to purchase real estate. Thus, H3 not supported.

H4 the more positive the finance is the greater is the consumer intention to purchase real estate.

Table 7 shows the effect of finance towards intention to purchase real estate. Based on the results, finance was significant $p \le .05$ with Standardized Coefficients Beta = 0.111 and have positive effect on intention to purchase real estate. Thus, H4 supported.

Conclusion and Recommendation

Conclusion

The study has illustrated the ability of the TPB to explain the intention to purchase real estate. It was shown that the intention to purchase real estate was influenced by attitude, subjective norm and finance while perceived behavioral control was not, with the subjective norm component being more influential.

This study provided what influence the behavior. The study has shown that attitude subjective norm and finance are accepted for explaining behavior purchase of real estate in Saudi Arabia. In conclusion, it is assumed that the outcomes of this study have contributed some valuable information for researchers, customers, marketers and real estate owners. It is expected that the result of the survey will provide information on the intention to purchase real estate and which variables affect this intention. Therefore, as a result, this study can serve as a future reference on the study of real estate. Which will help consumer to know what influence them to make this behavior. Also, will help governments to set procedures and regulations for current and future plans. in addition this study will help real estate instructors to understand what influence consumers toward real estate and consider it at their marketing planning. Admittedly, there are some limitations which must be given due attention.

Limitations

Several limitations have been identified in this study. The results of this study couldn't provide a general picture of all customers in Saudi Arabia. Because this research was only conducted in Jeddah. Thus, the result obtained cannot accurately reflect the actual customers' intention to purchase real estate all over Saudi Arabia.

Future Research

Including different variables may explain more behavioral intention as Ajzen suggested (1991). The Effect of income and the point which consumer decides and actually purchase housing could also considered. More research in many different states could be conducted to generalize the findings. In addition, if the characteristics of respondents are included in future research, it may clarify the view of some motivators of purchasers.

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